



emotions  
Destination Management

# COMPANY PROFILE

OUR PEOPLE. YOUR JOURNEY

M I C E

# A Journey with Purpose...



‘We are an **ENGAGED & SUPPORTIVE** team creating a **UNIQUE** Guest **EXPERIENCE** nurturing our own **DYNAMIC** lifestyle!’

**Emotions Destination Management** has been curating extraordinary journeys across Mauritius since 2012.

At the heart of Emotions is **our people**. With a passionate team of over **70 professionals** – and 3 international representative offices across France, United Kingdom and Russia – we bring **over 15 years of expertise** and heartfelt service to every journey we create.

We specialise in both **FIT and MICE segments**, welcoming more than **15,000** passengers annually. Our strength lies in delivering highly personalised, high-end experiences for clients who expect nothing less than exceptional.

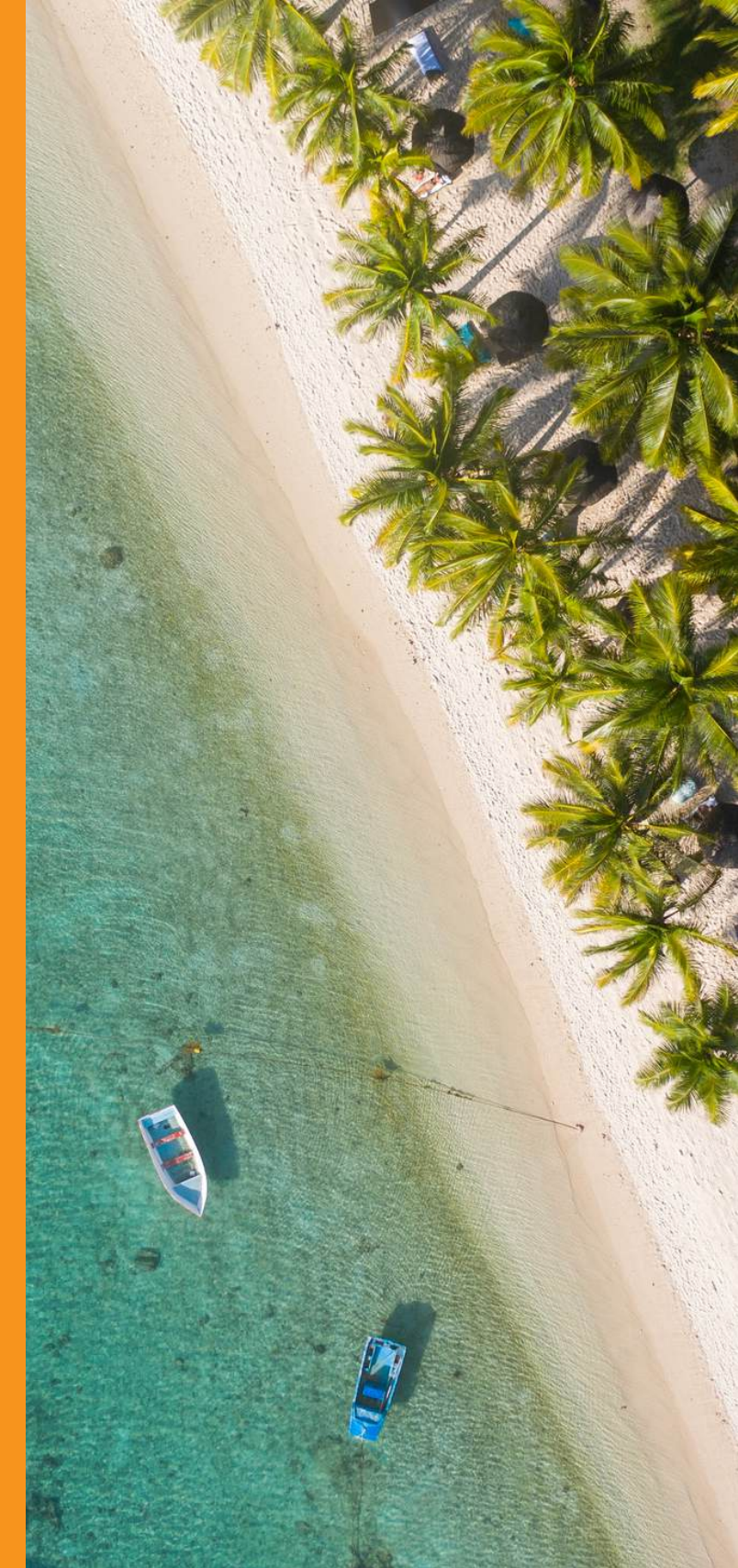
From **bespoke ground handling services and private tours** to **seamless concierge support** on the ground, we focus on making every moment count – through experiences designed to awaken the senses and create lasting emotional connections.

**We believe that extraordinary travel starts with extraordinary people.** And it's our people – their passion, creativity, and care – who ensure every guest journey is unforgettable.

**Let us take you beyond the expected, and into the heart of Mauritius!**

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# Our Accreditations



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# Our Leadership Team



**David Collard**

Chief Executive Officer



**Linda Boodnah**

Chief Commercial Officer



**William Prudence**

Chief Sales & Operations Officer



**Rakesh Joomuck**

VP Sales - UK & Europe



The People Behind The Magic



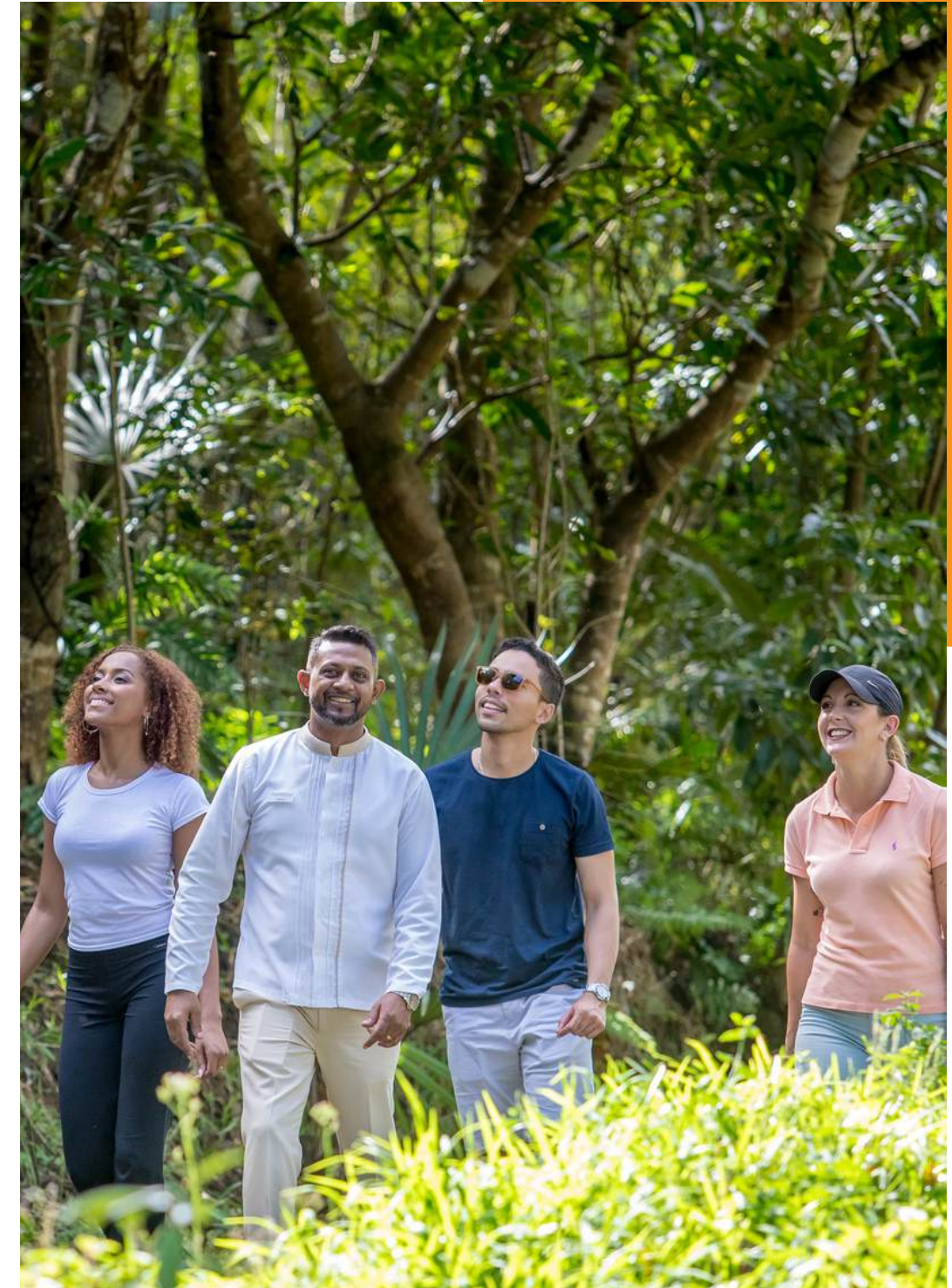
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# Why Choose Emotions?

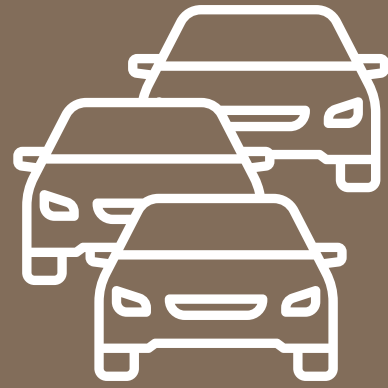
*Because every detail matters...*

*At Emotions, we don't just plan travel — we design unforgettable experiences. Here's why leading travel professionals and discerning clients choose us as their trusted DMC partner:*

- 24/7 concierge & butler service
- Deep destination expertise
- Premium, handpicked partners
- Multi-lingual, multicultural team
- Dedicated MICE Division
- Wedding Planning Services
- State-of-the-art fleet & logistics
- Strong international presence
- One-of-a-kind VIP Experience



# Our Services



Fleet Management



Airport Welcome Services



Curated Excursions & Experiences



Luxury Concierge



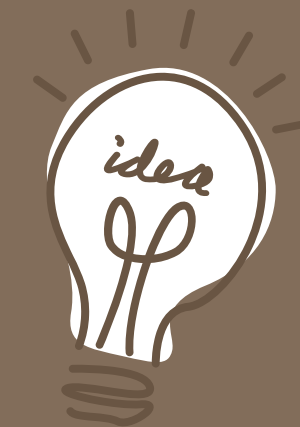
Accommodation Portfolio



Wedding Planning

VIP

VIP Experiences



MICE Expertise



## Our MICE Divison

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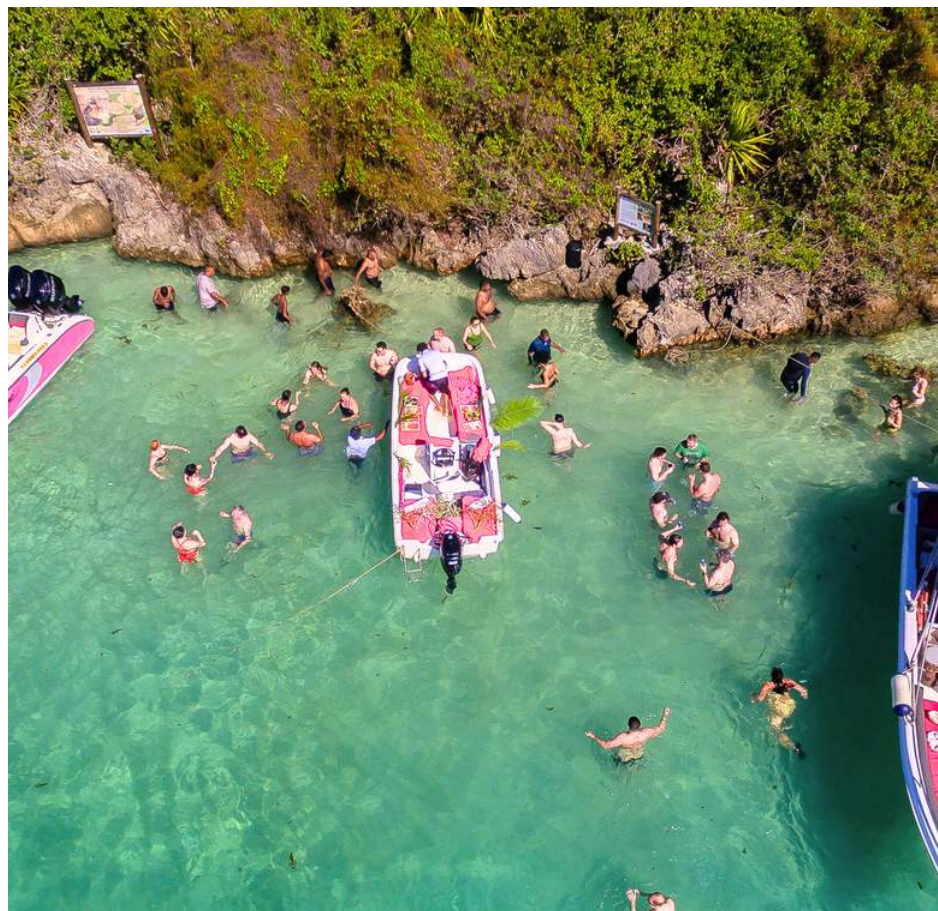
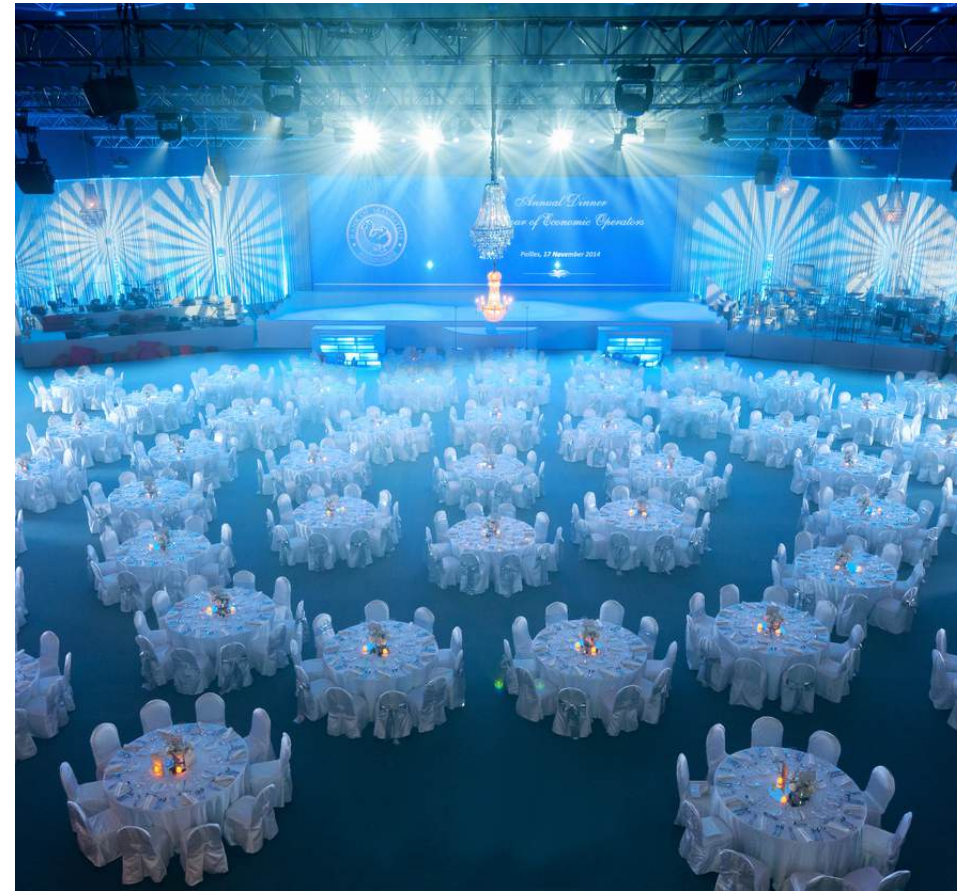
*Our “savoir-faire” is grounded in passion, inspiration and creativity.*

We smoothly connect the dots and design with you the whole gamut of meetings, incentives, conferences and events, whilst focusing on the authenticity and specificities that our island offers.

# Why Mauritius?

- ✈️ Convenient international **air access**
- 🌴 Diverse and exotic landscapes: **beaches, lagoons, mountains**
- ☀️ Pleasant **tropical climate** all year round
- 🏠 Wide range of **quality accommodation** and services
- 🛂 **Visa-free** entry for most nationalities
- 💉 **No vaccinations** required for travel
- 🤝 Warm **hospitality** and **bilingual** (English & French)
- 🌍 **Rich cultural blend** of Africa, Europe & Asia
- 🛡️ **Safe destination** with world-class medical facilities





# Our MICE Expertise

- **Expert management** of groups, incentives, conferences, and cruise ship calls in Mauritius
- **Creative design and execution** of bespoke events in unique locations, including sea adventures, team building, and themed experiences
- **Customised services** such as airport lounge bookings, exclusive gifts, private island breakfasts, top-tier entertainment, and fireworks displays
- **Full on-site supervision** by our experienced MICE team throughout the client's stay
- **Hotel booking support** and branding solutions, including banners, signage, and collateral
- **Personalised airport assistance** on arrival and departure by our dedicated MICE team
- **Guided, multilingual transfers** in modern, air-conditioned vehicles
- **VIP transfer services** via deluxe vehicles or helicopter
- **Flexible car rental** options for event guests
- Complimentary fully manned **hospitality desks** in partner hotels
- **24/7 dedicated MICE customer service** for seamless event support



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# Our Fleet



# Airport Arrival





# Land & Cultural Discovery





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# Blue Lagoon



# Land Activities

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# Conferences

Our primary conference venue is the **Swami Vivekananda International Conference Centre (SIVCC)**, located in **Pailles** near Port Louis, the capital city of Mauritius.

The main hall accommodates up to **3,500 delegates** in a plenary setup, with **1,500 stackable** and **1,000 retractable seats**, and can **host up to 7,000 guests** in concert-style seating. The venue also offers multiple breakout rooms and **flexible spaces** for simultaneous sessions.

**MICE-friendly hotels** across the island provide excellent facilities for smaller conferences, with capacities ranging **from 80 to 800 delegates** in plenary settings.

Mauritius is well-equipped to handle merchandise logistics and event requirements, with a proven track record of hosting major international conventions annually.



# Events & Dazzling Displays

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# Unique setups & custom themes





# Weddings





# VIP EXPERIENCES

Our VIP experiences are designed to let you explore and feel the essence of Mauritius in the most exclusive and luxurious way. This bespoke offering includes:

- **Jet Prime Lounge**
- **Private helicopter transfers & Island Discovery**
- **Luxury car transfers**





# Corporate Social Responsibility



# Practical Information

## Geography



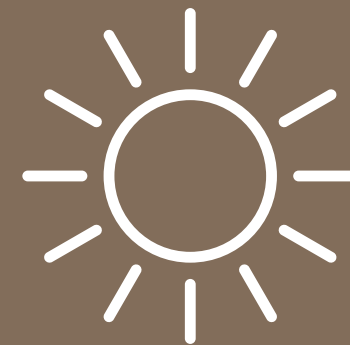
Mauritius spans **1,865 km<sup>2</sup>**, surrounded by coral reefs and turquoise lagoons. Located in the south-western Indian Ocean, the island features mountainous landscapes and sits between Africa and India.

## Population



With an estimated population of **1.35 million**, including Rodrigues Island, Mauritius is home to a vibrant mix of Indian, African, European, and Chinese origins.

## Weather



Mauritius enjoys two seasons: a warm **summer** (Oct–Mar) with coastal temps around 33°C, and a cooler **winter** (Apr–Sep) averaging 5°C lower, especially inland.

## Currency



The local currency is the Mauritian Rupee (**MUR**). There are no restrictions on foreign exchange or bank drafts, making transactions smooth for visitors.

# Practical Information

## Economy



Mauritius has a diverse economy built on **textile manufacturing, agro-industry, tourism, finance, and a growing ICT/BPO sector**, offering multiple investment opportunities.

## Communication



The island boasts modern telecom infrastructure, offering reliable **mobile, internet, and data services** across the country.

## Shopping



Shops are typically open **Monday to Saturday** (9am–5pm), with malls open till 9–10pm. Most towns have shops open half-days on Sundays and public holidays.

## Taxis



Easily available at hotels, airports, and public areas across the island. Taxis offer **convenient transport** options for visitors.

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# Our International Representation Offices



**Milana Toneva**  
RUSSIA & CIS Countries



**Matthew Walker**  
UNITED KINGDOM





**Hervé Bindé**  
FRANCE



# Contact Us



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